

Government of West Bengal  
Department of Food & Supplies  
11A, Mirza Ghalib Street, Kolkata-700087  
Khadyashree Bhawan

File No. **DDPS-13099/44/2026-DD(DDPS)-DDPS**

No. 1560

Date:05-06-2026

ORDER

**Sub: Rejection of Rice Challan by the QC In-Charge in supply chain Portal.**

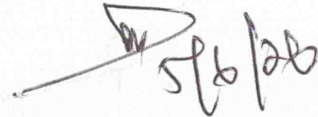
It has been observed that, at present, the QC In-charge of the godown is only able to reject a rice challan if the quantifiable parameters fail.

Accordingly, after receiving a proposal for the rejection of rice challans on the basis of non-quantifiable parameters, the department considered the issue, and a new module has been developed to allow the rejection of rice challans based on both quantifiable and non-quantifiable parameters by the QC in-charge of the godown.

The detailed Standard Operating Procedure (SOP) in this regard is attached.

This is issued with the approval of the competent authority.

Enclo: As stated.



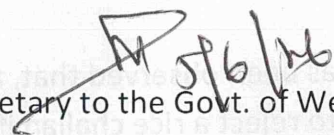
Special Secretary to the Govt. of West Bengal  
Food & Supplies Department  
Email: [reformscell.fs@gmail.com](mailto:reformscell.fs@gmail.com)

No. 1560

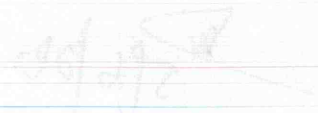
Date: 05-06-2026

Copy forwarded for kind information and necessary action to:-

1. The Secretary in Food & Supplies Department.
2. The Director of DDP&S, Food & Supplies Department.
3. The Director of I&QC, Food & Supplies Department.
4. The Director of Finance, Food & Supplies Department.
5. The District Controllers, Food & Supplies Department (All except Kalimpong).
6. The P.S. to the Hon'ble MIC, Food & Supplies Department.

  
Special Secretary to the Govt. of West Bengal  
Food & Supplies Department.

*Any further correspondence or communication in reference to this communication should be addressed to the signing authority and sent to email ID: [reformscell.fs@gmail.com](mailto:reformscell.fs@gmail.com)*

  
Special Secretary to the Govt. of West Bengal  
Food & Supplies Department  
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## SOP for Rice Mill Challan entry and rejection

1. QC in-charge will select the Godown → Quality Entry menu and make entry of the basic data like RRO, Challan etc. Then If the QC in-charge have two options a) Proceed with Quality entry ( Green Button) and b) Reject due to Non -quantifiable parameters (red Button)

### RRO Quality Entry

**Godown Details :**

<b>Select Godown *</b>	GFD, COSSIPUR(632)(GOPAL CHATTERJEE ROAD	<b>Select K.M.S. Season *</b>	2025-26
<b>Select R.R.O *</b>	N24/CPC/0716/2618243	<a href="#">View FRK Certificate</a>	
<b>Select Rice Challan *</b>	RC/25-26/0716/000241	<b>Truck No. *</b>	WB787330
<b>Item *</b>	Parboiled Rice	<b>Agency *</b>	D.C.F&S
<b>Rice Miller *</b>	CHAKRABORTY BROTHERS RICE MILL	<b>Challan Quantity (Qtl.) *</b>	250.00000
<b>RRO Quantity (Qtl.) *</b>	2195.92624	<b>Quantity Available (Qtl.) *</b>	95.92624

➔
Proceed with Quality Entry
Reject due to non-quantifiable parameters
➔

a) If click on **Proceed with Quality Entry** – QC In-charge will follow normal procedure.

➔
Proceed with Quality Entry
Reject due to non-quantifiable parameters

**Findings (W.Q.S.C Details Entry) :**

1. Broken (P.Boiled-MAX-10%; RAW-MAX-12%) *	<input type="text"/>	%
2. Foreign Matter: (MAX-0.5%) *	<input type="text"/>	%
3. Damaged(P.Boiled-MAX-4%; RAW-MAX-3%) *	<input type="text"/>	%
4. Discoloured(P.Boiled-MAX-5%; RAW-MAX-3%) *	<input type="text"/>	%
5. Red Grains: (MAX-3%) *	<input type="text"/>	%
6. Chalky:(only for raw rice-MAX-5%)	<input type="text"/>	%
7. Dehusked Grains: (MAX-13%) *	<input type="text"/>	%
8. Admixture of lower class: (for grade A)	<input type="text"/>	%
9. Moisture(P.Boiled-MAX-14.50%; RAW-MAX-12.50%) *	<input type="text"/>	%
10. FRK Blending Efficiency(Ranging from 0.9% to 1.1%) *	<input type="text"/>	%
11. Iron Spot Test *	<input type="radio"/> +ve <input type="radio"/> -ve	

6. Chalky:(only for raw rice-MAX-5%)	<input type="text"/>	%
7. Dehusked Grains: (MAX-13%) *	<input type="text"/>	%
8. Admixture of lower class: (for grade A)	<input type="text"/>	%
9. Moisture(P.Boiled-MAX-14.50%; RAW-MAX-12.50%) *	<input type="text"/>	%
10. FRK Blending Efficiency(Ranging from 0.9% to 1.1%) *	<input type="text"/>	%
11. Iron Spot Test *	<input type="radio"/> +ve <input type="radio"/> -ve	

**Particulars of Sample :**

b) If click on **Reject due to non-quantifiable parameters**—

QC incharge will select the reason of Non -quantifiable parameters from the drop down and reject the challan. There is no need to fill the normal CMR parameters.

<b>Item *</b>	Parboiled Rice	<b>Agency *</b>	D.C.F&S
<b>Rice Miller *</b>	CHAKRABORTY BROTHERS RICE MILL	<b>Challan Quantity (Qtl.) *</b>	250.00000
<b>RRO Quantity (Qtl.) *</b>	2195.92624	<b>Quantity Available (Qtl.) *</b>	95.92624

**Proceed with Quality Entry**   **Reject due to non-quantifiable parameters** ←

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**Reject rice challan due to non-quantifiable parameters :** —

**Select Rejection Reason : \***   Please Select Rejection Reason ▾

**Confirm Reject**

<b>Rice Miller *</b>	CHAKRABORTY	<b>Please Select Rejection Reason</b>
<b>RRO Quantity (Qtl.) *</b>	2195.92624	Consignment affected by rain. Consignment delivered through vehicles with questionable hygienic condition which adversely affect the quality of gunny bags and the rice in it. Gunny bags which do not conform with the norms set by the Government on each KMS. Non-merchantability of rice. Obnoxious smell Presence of argemone mexicana and lathyrus sativus. Presence of infestation. Presence of unwholesome poisonous substances.
<b>Reject rice challan due to non-quantifiable parameters :</b>		
<b>Select Rejection Reason : *</b>		Please Select Rejection Reason ▾

**Confirm Reject** ←